

Rules and Regulations for Ekante Cottages Booking

1. Booking: Calendar 3 Months in Advance against Full Payment (excluding all taxes).
 2. Visitors cannot occupy the Ekante Cottages without any valid pass, ID card (Passport/ Voter Id Card/ Aadhaar card/Driving License) and the pass, ID card has to be shown at the time of entry/check-in.
 3. Each Room having 1King Size bed which is meant strictly for 2 number of persons. Only 1 (one) Child bellow the age of 10 years will be allowed otherwise payment of extra charge of Rs.500.00 (plus applicable taxes) per day. However, no extra cot will be provided.
 4. Visitors are responsible for loss or damage of any article, caused by them inside the ekante cottages. For such damage or breakage the cost of the articles has to be paid by the visitors with proper entry in visitor's book.
 5. Carrying of firearms or any inflammable materials inside the ekante cottages is strictly prohibited.
 6. No pets are allowed inside the center.
 7. Check in time 12:00 p.m./Check out time 11:00 a.m.
 8. Hotel Administration will check the articles inside the room before the visitors vacate it.
 9. No indiscipline or nuisance inside the ekante cottages will be tolerated. If any visitors commit indiscipline or nuisance inside the ekante cottages, he/she will be forced to leave the place.
 10. Booking of accommodation is non-transferable.
 11. If due to natural calamity or bandh the visitors are unable to visit the ekante cottages, the booking money will be refunded after deduction of service charge @10% of the booking amount at the discretion of the management. But in such case an application for refund had to be made showing the reason which must be a valid one.
 12. Cancellation rules
 - More than clear 15(fifteen) days – 80% will be refunded.
 - Between clear 07(seven) days & clear 15(fifteen) days – 60% will be refunded.
 - Between clear 04(four) days & clear 07(seven) days– 20% will be refunded.
 - Less than 04(four) days – No refund.

 - Calculation of refund will only be done upon the Basic Amount.
 - Refund will be admissible only upon production of the original reservation slip.
- *Clear Days means that the date of occupation and the date of cancellation would not be counted. Moreover, SUNDAYS & HOLIDAYS would not be excluded for calculation of cancellation charges.*
- * Rate of Service tax may be revised as per Govt. of India orders and rate of Luxury tax may be revised as per Govt. of WB orders.*
13. In case of cancellation of booking made through online system admissible amount will be refunded automatically in the account from which payment was made. In other case, an application should be made for refund as admissible stating Name of booking person, Bank name, Branch name, Account No. and IFSC Code.
 14. No duplicate permit cum money receipt will be issued in case of loss and damage of the same. So the permit should be preserved carefully.
 15. Each Ekante Cottage has catering facility and food is available at prescribed rates. No visitors will be allowed to cook food inside the Ekante Cottages. Picnic within the premises is prohibited.
 16. If accommodation not provided due to local unavoidable circumstances, compensation limited to book value of permit.